



NAVIGATE THE NEST

WASPS V TOULOUSE

TICKET OFFICE OPENS - 10.00-18.00

CAR PARKS OPEN - 9.00

WASPS NEST FAN VILLAGE OPENS - 12.30 - 19.00

HOSPITALITY DOORS & THE CLUBHOUSE OPEN - 12.30

TURNSTILES OPEN - 13.30

KICK-OFF - 15.15

SHUTTLE BUSES ARE RUNNING FROM COVENTRY TRAIN STATION AND THE STANDARD SATURDAY TRAIN SERVICE WILL BE IN PLACE - NO 'RUGBY SPECIAL'



ABOVE & BEYOND

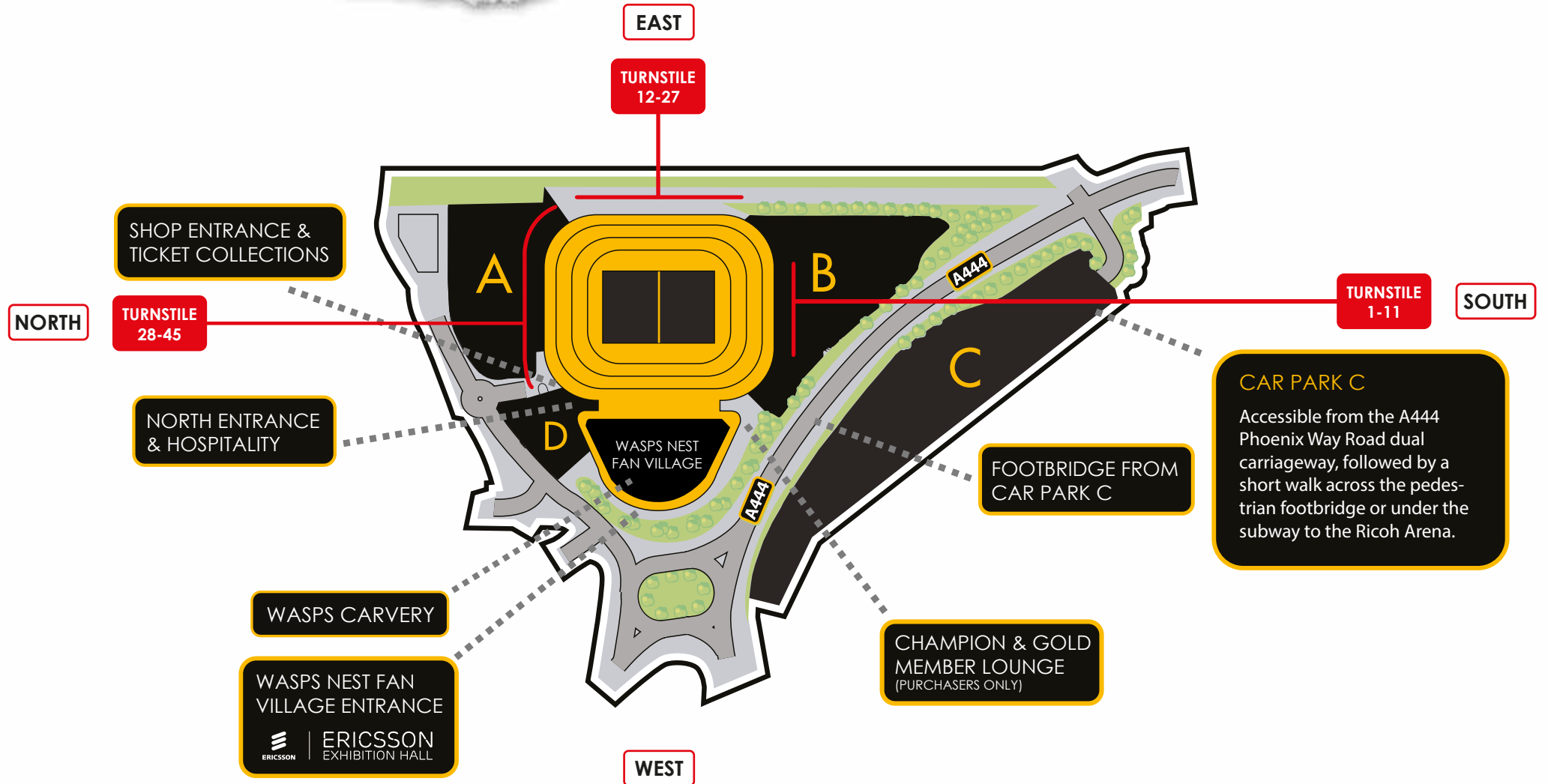


ARRIVE EARLY & WATCH
LIVE EUROPEAN RUGBY ON THE
BIG SCREENS IN THE WASPS
NEST FAN VILLAGE





FROM ABOVE



RICOH ARENA



WASPS NEST FAN VILLAGE / MATCH DAY ACTIVITIES



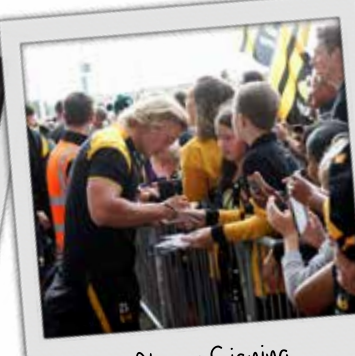
EMC F1 Simulator



House Band



Face Painting



Player Signing



EMC Speed Pass Challenge



Live European rugby on the
big screen



Wasps Carvery



The WIZ



Wasps Netball



EMC Half Time Challenge

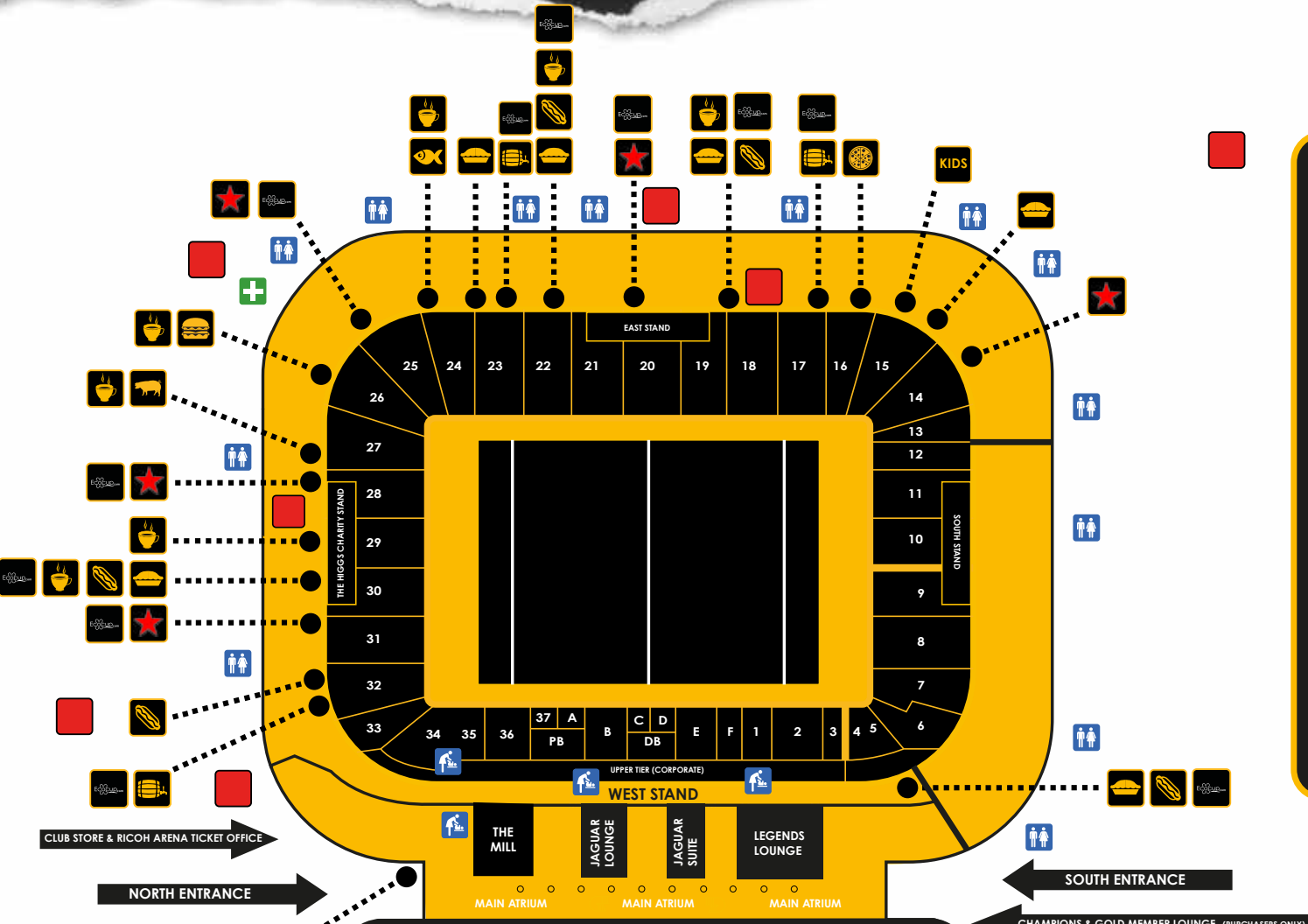
Connacht v Zebre - 13.00
Glasgow v Munster 17.30

Wasps Defender | Inflatable Pitch | Merchandise

RICOH ARENA



INSIDE



IMPORTANT INFO

- HOT & COLD DRINKS
 - CASK ALE BAR
 - * HEINEKEN BAR
 - FISH & CHIPS
 - PIZZA
 - PULLED PORK
 - BURGER
 - HOTDOG
 - PIES
 - HOTEL ENTRANCE
 - BABY CHANGING FACILITIES
 - TOILETS
 - FIRST AID
 - PROGRAMME SELLERS
 - ECO CUP
 - KIDS KIOSK
- *PROVIDING PRODUCTS FROM THE HEINEKEN BRAND PORTFOLIO

CLUB STORE & RICOH ARENA TICKET OFFICE

NORTH ENTRANCE

SOUTH ENTRANCE

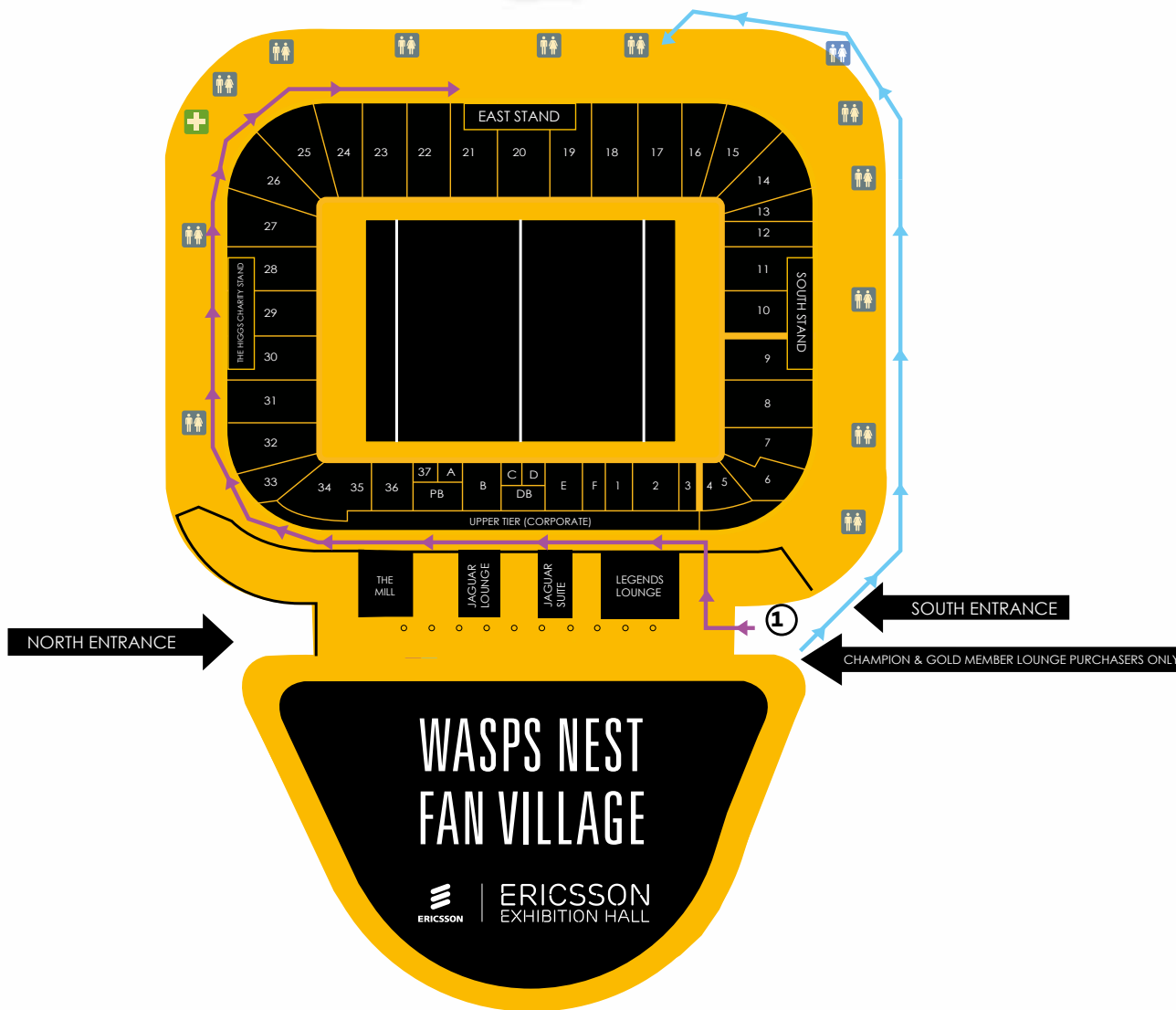
CHAMPIONS & GOLD MEMBER LOUNGE (PURCHASERS ONLY)

WASPS NEST FAN VILLAGE | ERICSSON EXHIBITION HALL

RICOH ARENA



CHAMPION & GOLD MEMBER JOURNEYS



YOUR ROUTE

- 1 CHAMPION & GOLD MEMBER LOUNGE PURCHASERS ONLY** WILL HAVE ACCESS TO THE CLUBHOUSE WHICH CAN BE ACCESSED VIA THE STEPS LOCATED ON THE LEFT HAND SIDE OF THE SOUTH ENTRANCE STAIRS.

PLEASE NOTE:
ALL CHAMPIONS AND GOLD MEMBERS WITH A SEASONAL LOUNGE PASS CAN ACCESS THEIR SEAT VIA THE SOUTH ATRIUM STEPS

- ▶ **EAST STAND CHAMPION & GOLD MEMBERS** ACCESS THROUGH EAST STAND TURNSTILES

PLEASE NOTE:
DUE TO LICENSING RESTRICTIONS, WE POLITELY ASK THAT FOR SEASON TICKET HOLDERS WITH SEATS IN THE EAST STAND, ALL DRINKS ARE CONSUMED BEFORE EXITING YOUR LOUNGE.

- ▶ **THE ALAN HIGGS CHARITY STAND, THE WEST & EAST STAND & CHAMPION & GOLD MEMBERS**

PLEASE NOTE:
FOR THOSE SEATED IN THE WEST STAND, EAST STAND & THE HIGGS CHARITY STAND, DRINKS MUST BE IN PLASTIC DISPOSABLES WHICH YOU WILL BE PERMITTED TO TAKE UP TO THE SOUTH ENTRANCE STAIRS TO YOUR SEATS.

RICOH ARENA



BY PUBLIC TRANSPORT

BUS SERVICES

Number 8 Bus from Coventry Train Station to Coventry Transport Museum.

Number 4 or Number 5 from Coventry Transport Museum to Arena Park (Tesco).

(Once you arrive at Arena Park there is an underpass which takes you into Car Park B of the Ricoh Arena. Follow signs for the Ricoh Arena from here).

Services 4 & 5 stop at the subway by the Ricoh Arena
Services 20, 20A & 20E stop close by on Foleshill Road

For up to date bus timetables please visit:

www.wasps.co.uk
www.ricoharena.com
www.coventry.gov.uk/info

TAXI

For our local taxi service please visit Allens Taxis.

A taxi rank is located directly outside the entrance of Coventry train station, for those choosing this route.

Taxi fares cost between £13 and £15 per journey to the Ricoh Arena from the train station.

DEPARTING FROM	SERVICE NUMBER	TIME
Lockhurst Lane (Burnaby Road)	4	Every 30 mins from 11:35
Jubilee Crescent	5	Every 13 mins past the hour
Bedworth, Exhall & Longford	20	Every 30 mins from 9:35
Woodway Lane	20A	Every 30 mins

TRAIN SERVICE - ARENA STATION IS OPEN POST MATCH

Please Note – The last train leaving Coventry Railway Station to London Euston is 23:21. The last train leaving Coventry Railway Station to Birmingham New Street is 23:58.

Shuttle buses are running from Coventry Train Station costing £2 each way.

Buses departing frequently between:

12.30 - 15.15 pre match

16.30 - 18.30 post match

Standard Saturday train service will be in place - No 'Rugby Special'

For more information on train stations and timetables - including trains to Coventry Arena please visit:

<http://www.nationalrail.co.uk/>

RICOH ARENA



BY CAR

The Ricoh Arena
Phoenix Way
Coventry
CV6 6GE

DIRECTIONS FROM THE NORTH

Take the M1 southbound, leave the M1 at junction 21, then at the roundabout take the 3rd exit onto the M69 (signposted Coventry, Birmingham)

Leave the M69 branching left (signposted Birmingham M6, Coventry North and Central A4600).

Keep in right-hand lane then continue forward (signposted Birmingham) joining the M6 at junction 2.

Leave the M6 at junction 3, then take 2nd exit onto Phoenix Way - A444 (signposted Coventry)

At the next roundabout, take the 1st exit onto Rowleys Green Lane.

At roundabout take 2nd exit onto Judds Lane.

Arrive at Ricoh Arena.

DIRECTIONS FROM THE NORTH-WEST

Take the M6 southbound.

Leave the M6 at junction 3 (signposted Coventry North) then at the roundabout take the 4th exit onto Phoenix Way - A444 (signposted Coventry).

At the next roundabout, take the 1st exit onto Rowleys Green Lane.

At roundabout take 2nd exit onto Judds Lane.
Arrive at Ricoh Arena.

DIRECTIONS FROM THE SOUTH

Take the M40 northbound.

Leave the M40 at junction 15, then at the roundabout take the 4th exit onto Warwick Bypass - A46 (signposted Coventry).

Continue forward to join the A444, take left hand lane (signposted City Centre) onto London Road - A4114.

Continue forward on London Road - until you reach the Ring Road.

Stay in right-hand lane and take 2nd exit onto the Ring Road.

Leave the Ring Road at junction 3 - at roundabout take 2nd exit onto Sky Blue Way.

Proceed forward over traffic lights.

At next roundabout, take 1st exit onto A444, signposted Nuneaton.

Continue forward on A444, straight on at roundabouts until you see the Ricoh Arena.

At the last roundabout adjacent to the Ricoh Arena on your right-hand side, take 3rd exit onto Rowleys Green Lane.

At roundabout take 2nd exit onto Judds Lane.
Arrive at Ricoh Arena.

CAR PARK C

Car Park C at the Ricoh Arena is for pre paid booking only. There will be no cash parking on a matchday.

VERY IMPORTANT PARKING INFORMATION

Please be aware that there is strictly NO parking available in side streets near to the Ricoh Arena. A strict residents' parking scheme is enforced on event days as part of the Ricoh Arena's green travel plan. This enforcement lies within 2km of the venue.

RICOH ARENA



BY CAR

DIRECTIONS FROM THE SOUTH-EAST

Take the M1 northbound.

Taking the left hand lane, join the M6 motorway (sign posted M6 The North West, Coventry North, Birmingham)

Leave the M6 at junction 3, then at the roundabout take the 2nd exit onto Phoenix Way - A444 (signposted Coventry)

At the next roundabout, take the 1st exit onto Rowleys Green Lane.

At roundabout take 2nd exit onto Judds Lane.

Arrive at Ricoh Arena.

DIRECTIONS FROM THE EAST

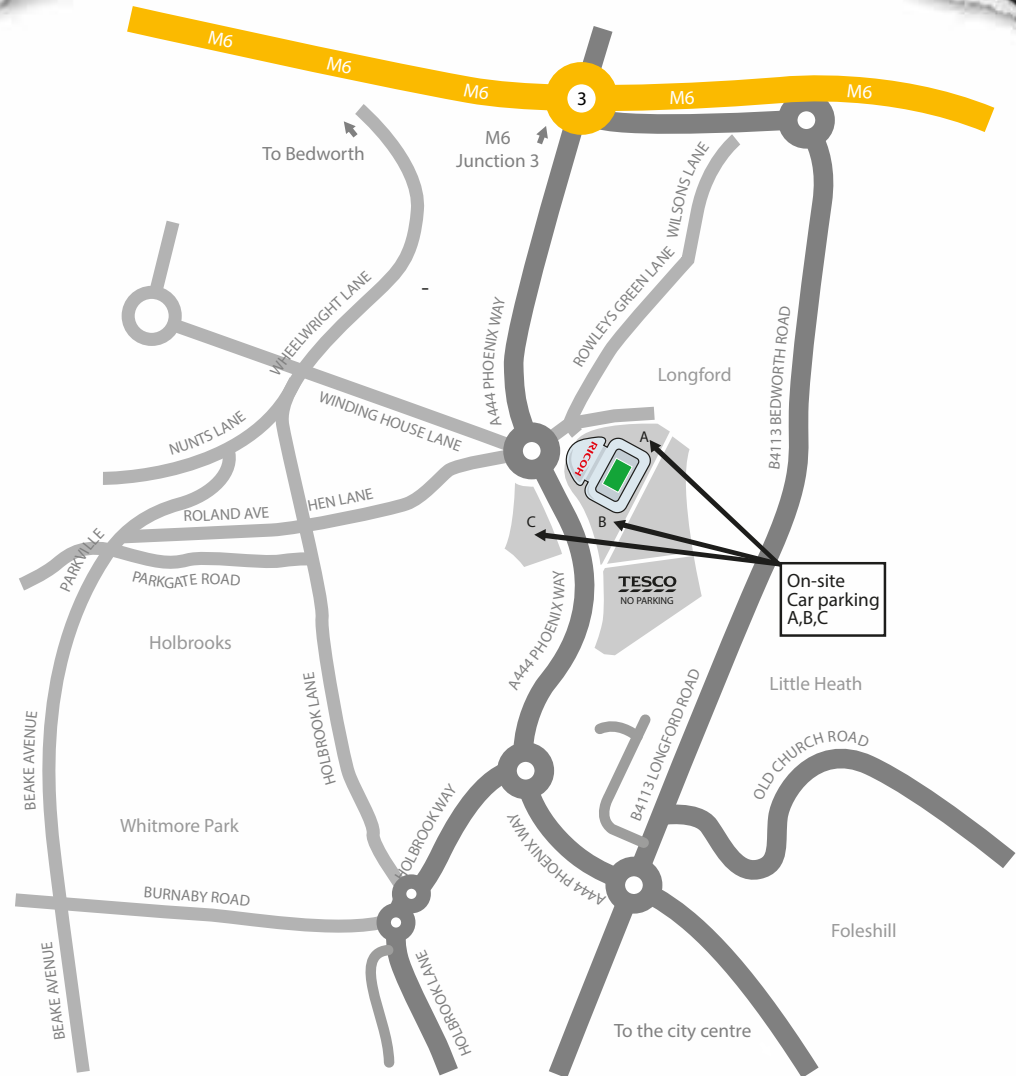
Take the A14 westbound.

Continue forward, then join the M6 motorway (signposted M6, The North West, Birmingham, Coventry)

Leave the M6 at junction 3 (signposted Coventry North) then at the roundabout take the 2nd exit onto Phoenix Way - A444 (signposted Coventry)

At the next roundabout, take the 1st exit onto Rowleys Green Lane.

At roundabout take 2nd exit onto Judds Lane.
Arrive at Ricoh Arena.



RICOH ARENA



BY FOOT (Park-and-Walk)

CHRIST THE KING

Christ the King, park-and-walk site is located on Winding House Lane, which is accessible by leaving the M6 at J3 towards Coventry and going along the A444 for half a mile.

Turn right at the first roundabout (third exit) into Winding House Lane, continue for half a mile and the car park is on the right.

Our team will be on hand to direct you to a parking space.

There's then a short 8-15 minute walk to the Arena.
Sat Nav users: Winding House Lane, CV7 9HR
NB: There is a 2.2m vehicle height restriction at this car park

WAYSIDE BUSINESS PARK

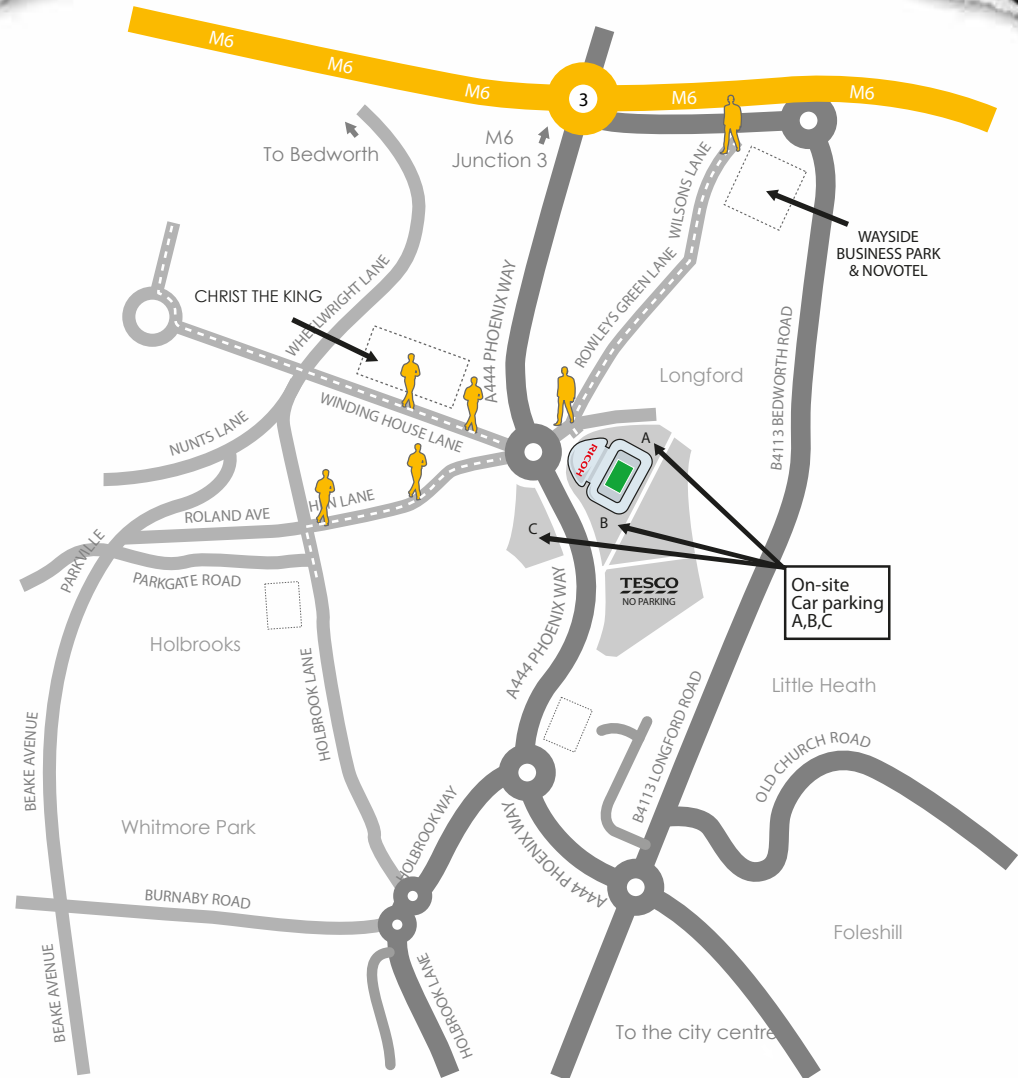
Wayside Business Park, park-and-walk site is accessible from J3 of the M6.

Follow the B4113 towards Bedworth.

Take the third exit at the roundabout and Wayside Business Park is on your left.

Our team will be on hand to direct you to a parking space.

There's then a short 15-20 minute walk to the Arena.
Sat Nav users: CV6 6NY





FAQS

CAN I BUY TICKETS AT THE RICOH ARENA FOR UPCOMING MATCHES?

Staff at the Ricoh Arena Ticket Office are on hand to give you help and advice on upcoming fixtures and ticket information. The ticket office is open all week, for calls and visitors who wish to purchase tickets in person.

The ticket office is open during the following hours this week.

Mon-Fri - 09.00 - 18.00
Sat - 10.00 - 17.00
Sun - CLOSED

Matchday opening times may vary.

If you can't make it to the Ticket Office in person, you can always call during the hours stated above on **02476 786 411** or visit **www.eticketing.co.uk/wasps**

I WANT A MATCH TICKET ON THE DAY OF THE GAME. WHERE CAN I GO TO?

Tickets are available on matchday at the Ricoh Arena Ticket Office. However, this fixture is likely to have a large attendance so to secure the best seats, we advise you to buy before match day or Print-at-Home ticket option on our online ticket office.

AS A CHAMPIONS/GOLD MEMBER, DO I NEED MY CARD FOR EVERY GAME?

Your Oyster-style member card is pre-loaded with every 2016/17 Aviva Premiership, European Champions Pool fixtures and Anglo Welsh Fixtures meaning that you need not wait for the post prior to a game. Simply arrive at the Ricoh Arena on matchday, enter your member card into the turnstile reader and enjoy your matchday!

I AM A CHAMPION/GOLD MEMBER, DO I HAVE ACCESS TO THE CLUBHOUSE AND THE LOUNGE?

The only way to gain access to this facility is to have purchased a season lounge pass.

I AM A CHAMPIONS/GOLD MEMBER AND MY MEMBER CARD DOESN'T WORK. WHAT SHOULD I DO?

If your member card displays a red light on the turnstile reader, you may not be allowed to enter into the stadium immediately. There are many reasons why your card may not work but, if you have received a new or replacement card, make sure you are using the new cards and not your old one. Remember, if you need help, simply seek the assistance of a Turnstile Supervisor.

CAN I BUY ACCESS INTO THE CLUBHOUSE AND THE HALLS ON A MATCH-BY-MATCH BASIS?

Unfortunately not - access is limited and will not be sold on a match-by-match basis. There will be more news on The Clubhouse and access into it soon...

I RENEWED MY SEASON MEMBERSHIP. DO I GET A NEW CARD?

If you have renewed your existing seat, your member card will be automatically reactivated ahead of the 2016/17 Aviva Premiership season. So make sure you keep hold of your card. However, you will receive a new 2016/17 lanyard.

I THREW MY MEMBER CARD AWAY. WHAT NOW?

Simply drop in to the Ticket Office or call us on 02476 786 411 and request a new one.

I RENEWED BUT HAVE RELOCATED. DO I GET A NEW CARD?

Yes – you will receive a new card for the new season which displays the details of your new seat. You will also receive a new card if you have changed name or have changed Price Class (ie: were a youth last season but are now on adult). Equally, if you were not a Season Member last season you will receive a card.



FAQS

I HAVE PURCHASED AN EXTRA TICKET FOR A FRIEND. WILL MY MEMBER CARD ALLOW THEM INTO THE STADIUM TOO?

No. Only your own ticket will be loaded onto your member card. Your guest will receive a paper ticket which will allow them entry into the stadium too.

WHAT FOOD WILL BE AVAILABLE ON SATURDAY?

We have a variety of food available ranging from good quality, value pies, pasties and sausage rolls through to our new meal range including Pulled Pork Rolls, freshly cooked Fish and Chips, freshly baked Pizza, Chargrilled Steak Burger and Vegetable Burger with Halloumi Cheese. There will also be child friendly meals including Pasta with Tomato Sauce, locally made chipolata sausages in a bun and fish fingers.

I HAVE TICKETS TO COLLECT FOR THE GAME. WHERE DO I NEED TO GO?

You will be able to collect your ticket from the Matchday Ticket Office at the stadium on the day of the game. The collections window is located outside the shop entrance near to the Jimmy Hill statue. Please bring with you proof of ID and proof of purchase if possible.

Hospitality ticket collections will be from the Hospitality Collection desk on the right hand side of the atrium, when you enter from the North Entrance.

WILL THERE BE CASH TURNSTILES ON SATURDAY?

No - on Saturday you will need to go to the Ticket Office to purchase a ticket prior to entry.

I WANT TO GO TO THE CASINO BEFORE THE GAME- SHALL I WAIT UNTIL AFTER I'M DONE THERE TO GET MY TICKETS?

If you are going to the casino before the match, we recommend that you buy or collect your tickets from the matchday ticket office before going into Grosvenor Casino. The matchday ticket office is inside the shop or you can use the collection window, that is right next to Grosvenor Casino. By doing this beforehand, it means it will be quicker for you to get through the turnstiles after getting that last quick drink before the match!

CAN I BRING MY OWN ALCOHOL INTO THE STADIUM?

Sorry but this is not allowed. Only alcohol purchased from concourse kiosks at the Ricoh Arena can be consumed within the stadium. Similarly, only alcohol purchased in lounges/boxes can be drunk in those lounges/boxes.

CAN I BRING MY OWN FOOD AND DRINKS IN TO THE STADIUM?

Sorry but this is not allowed. There are plenty of food and drink outlets around the stadium concourses to suit a variety of taste.

HOW MUCH IS A PINT OF BITTER/LAGER?

We have set up real ale bars on the concourses sourced from a local microbrewery with bitter starting from £3.50 a pint. There will also be draught lager, Stout at £4.50 a pint, Heineken at £4.50 a pint and Cask Ale at £3.50.

IS THE PROGRAMME AVAILABLE ON SATURDAY?

Yes, our matchday programme will be available from in and around the Ricoh Arena on Saturday for £3.



FAQS

AM I ALLOWED TO DRINK IN THE STANDS?

Yes! You can drink at your seat in the stands. However, we would ask you to drink responsibly and avoid disturbing other spectators when moving to and from your seat. Furthermore, the bars stay open throughout and post match.

WHAT IS THE SITUATION WITH CAR PARKING FOR THE GAME?

Parking is now available to book online at glideparking.com/ricoh-arena.

We advise pre-booking car parking for this fixture to guarantee your space.

WHAT ROADWORKS ARE CURRENTLY ONGOING?

Millions of pounds are being invested in Coventry's roads to create space for development and make sure traffic flows more smoothly.

As a result please see the map which identifies high traffic areas where delays are expected therefore please allow extra time for your journey.

For further information and live travel updates please click the below links:

www.coventry.roadworks.org
www.highways.gov.uk/roads

WILL I BE ABLE TO BUY WASPS MERCHANDISE ON SITE?

Yes, we will have a range of merchandise available in the shop next to the main entrance. It will be open from 9am until an hour after the final whistle on Saturday.

I HAVE PURCHASED SEASONAL CAR PARKING. WHAT HAPPENS NEXT?

Seasonal car parking pass will be posted out on 28/09/16. If you have not received your pass by the morning of 01/10/16 please contact Wasps Ticket Office on 02476 786411 and provide your name and car registration.



ENJOY THE BUZZ!



WE WANT EVERYONE TO HAVE A GREAT DAY OUT AND ENJOY THE BUZZ!

We are proud of our home at the Ricoh Arena and believe it is the best place to watch & enjoy live rugby. As such, we all have our part to play in ensuring an enjoyable experience, feeling safe and comfortable and we ask you all to support our values.

- WE ARE A FAMILY FRIENDLY CLUB.
- WE SUPPORT AND CHEER ON OUR TEAM – WE CREATE THE BUZZ!
- WE DRINK RESPONSIBLY AND ARE MINDFUL OF OUR LANGUAGE.
- WE ARE SILENT DURING KICKS AT GOAL FOR BOTH TEAMS.
- WE RESPECT THE OPPOSITION PLAYERS, SUPPORTERS & OFFICIALS.
- WE RESPECT REFEREES' DECISIONS AT ALL TIMES.
- WE ARE THOUGHTFUL OF OUR FELLOW SUPPORTERS WHEN MOVING AROUND THE ARENA, CONCOURSE AND IN THE SEATED AREA.

Thank you for your support!

#WeAreWasps